



Your Local 5 Star Plumbers



13000-5-STAR

OUR MISSION IS TO CHANGE THE PERCEPTION OF PLUMBING

Plumbing Bros was born five years ago when three best mates - Joe, Jos and James - realised that by combining their passion for teamwork, customer service and superior business skills, they could establish the best plumbing company in Perth - perhaps even the biggest.

Plumbing Bros has grown from three eager young men to more than 100 hardworking, passionate and reliable team members. The many 5-star reviews on Google, Facebook and other review-based portals, show that we are living up to our mantra.

We challenge and reject antiquated business practices such as call out fees, replacing them with more practical and efficient processes that will save you time and money.



A DIFFERENT PLUMBING COMPANY

Plumbers are expected to be good at their trade yet the overall perception can be a little negative. It's often based on cost and timeliness issues so we are working to eliminate that negativity.

Our team members must be impeccable trades people. Importantly, they also need to share our culture which demands a genuine level of care for our customers and clients.

By doing all the little things right without having to be asked, we are building trust and lasting relationships with our customers.

It costs you nothing to talk to us at Plumbing Bros.



WE ARE ALL ABOUT 5 STAR SERVICE

We always strive to deliver the best and most consistent service to all our customers. It starts with the way we answer the phone and present ourselves, and goes right through to the follow-up and systems behind our service.



ON-TIME PROMISE

Being reliable is very important to us. We will arrive at your door within a two hour appointment window, well presented and ready to go. If we are late, you receive a \$25 voucher for every 25 minutes.



A CULTURE OF CARING

Our tradesmen are professional in everything they do. From the top down, our culture is to care about every job and to make sure it is done right. We really do sweat the small stuff.



TRIPLE CHECK

To ensure the quality of all our work, we make sure every job is checked THREE TIMES! By more than one person, if possible and in front of the client.



LIFETIME WARRANTY

We stand behind every job we do. If there is a problem caused by faulty workmanship, we will make good. For the lifetime of the job. Of course, all standard product manufacturers warranties also apply.



ON-CALL 24/7

Plumbing Bros. are always on call for emergency service or advice. In fact in an emergency call-out we aim to be there within two hours of your call.

HERE'S HOW WE DO IT

- ★ No call-out fee
- ★ Free quotes - even in emergency situations
- ★ Any unexpected work beyond the original quote needs your approval before we'll proceed
- ★ We have state of the art cameras for leak detection and repairs
- ★ We are industry leaders in kitchen and bathroom renovations
- ★ Plumbing Bros has an extensive online catalogue of all the plumbing hardware you may need at highly competitive prices.



AND HERE'S WHAT WE DO

INSTALLATION SERVICES



Hot Water
Systems



Solar Hot
Water



Tapware



Toilet



Bath



Oven



Cooktop



Upright
Stove



Basin



Vanity



Fridge



Rangehood



Water
Filter



Soakwell



Portable
Heater



Dishwasher

MAINTENANCE SERVICES



Hot
Water



Blocked
Drains



Leak
Detection



Tap
Leaks



Shower
Leaks



Gas
Leaks



Space
Heater



Compliance

Plus much more ... all performed with a Safety First approach



“

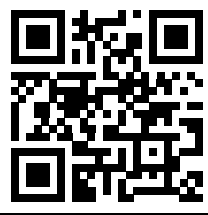
We are passionate about satisfying our customers' needs for plumbing solutions by delivering only quality products and services, along with value for money pricing and everyday superior customer service. By providing this unheralded level of customer satisfaction we will continue our drive towards market leadership. ”

James Riddle CEO



Plumbing Bros Proudly supports the work of





Scan this QR code to view our extensive range of plumbing hardware, tapware, toilet suites, kitchen and laundry appliances and hot water systems.

All products at highly competitive prices.



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plumbingbros.com.au
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